Mark Your Calendar - May 7th!
New Look & New Features!
CU-Online, Mobile App & Website

On May 7th, members will enjoy the convenient features and fresh clean look of our new CU-Online home banking, Mobile Banking app and website at ccuwausau.com.

New features to CU-Online and the app include Member-to-Member transfer and Pay a Person (P2P), which allows you to transfer money to other CCU members as well as non-members. The Mobile Banking app will now allow check deposits to checking or savings. Look for the easy to use icons on the new dashboard to utilize these features.

Action Required!

Starting May 7th, members who use CU-Online will need to enroll as a first time user, including current users.

To access your accounts on the new CCU system, both current and new CU-Online home banking and app users must enroll in the new system. You can enroll using either the NEW CCU app once you download and install it OR from your desktop computer by going to our website at ccuwausau.com and enrolling in CU-Online home banking. You'll find this feature in the upper right corner of the CCU website.

Important Notice for CU-Online Home Banking Users

* You can register on your computer or mobile device.

* Preferred browsers are Chrome, Firefox, Internet Explorer 11 and Safari.

* Click on the First-time User? Enroll Now link.
  You will need to enter 4 pieces of information
  - Social Security number of the primary member
  - CCU member number
  - E-mail address
  - Phone number – must be your home phone number (if you have no land line please use your cell number)

You may want to contact CCU prior to May 7th to verify the information we have on file for you is current, particularly your home phone number.

Members can make up to 5 attempts to enroll prior to being locked out for a mandatory 24-hour period. CCU cannot override this lockout so please pay careful attention to the information you enter.

Once you've entered your information correctly, you will receive a security code to activate your registration via the phone number you've entered. Mobile phones will receive a text with the code and landlines will receive a phone call. If you don't receive the code shortly after registering – please select "Try Another Way" for options to receive your activation code.

After the code has been entered and you accept the User Agreement, you'll need to set up your user name and password. Please note: you cannot use your member number as your user name.

Upon completion you are ready to log in to your accounts!
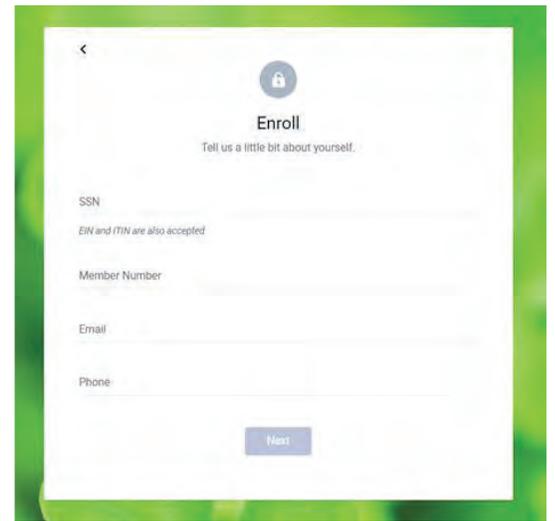
Important Notice for CCU Mobile Banking App and Mobile Deposit Users

Beginning May 7th, you will need to download and install the new CCU Mobile Banking app (search for: "Cloverbelt CU Mobile Banking" on Google Play or the App Store.) If you have not already enrolled in CU-Online, you may do so now. As with our current app, you will have the ability to take a picture of a properly endorsed check for deposit to your account. Our new app allows deposits to your eligible checking or savings account.

To utilize Mobile Deposit, select the accounts you want to enroll and follow the prompts. You will receive an approval notification, usually within 24 hours if you register on a weekday during normal business hours.

Once you are approved to use Mobile Deposit, you will simply log into the app, select an account and the Deposit feature. All checks must be endorsed properly or they will be rejected.

Proper endorsement MUST include the words below or the check will be rejected.
"For Mobile Deposit only to CCU account #_____"
and write your account # AND your signature.

Important Notice for Bill Pay Users

Great News! No action is required. Your current Bill Pay information will automatically convert to the new system. Due to the conversion there will be a blackout period from Thursday, May 2nd at 3:00pm until the morning of Tuesday, May 7th. During this time no new bill payments can be entered. Any scheduled payments for May 3rd through May 6th will be withdrawn from your account on May 7th.

Important Notice for eStatement Users

You will no longer receive an email notification when your statement is available. Statements will now be accessed by logging into your account from CU-Online or the CCU app, selecting any account then selecting "Documents". CCU's monthly newsletter will be available on the website under the "About Us" tab.

Important Notice for Scheduled Transfer Users

If you currently use the Scheduled Transfer feature in CU-Online or the CCU app, you will need to recreate your scheduled transfers in the new system.

To ensure an easy transition, we recommend reviewing and noting the scheduled transfers you currently have by May 6th. Having this information handy prior to inputting it on May 7th will make the transition easier and help prevent errors. For your convenience, a seperate letter and worksheet were mailed to Scheduled Transfer users.

You will find these enhanced banking tools make it
faster and easier than ever to access and manage your CCU accounts.

If you have questions please stop in or call us
during our regular business hours
M-F 8:30am – 4:30pm
715-842-5693

Cloverbelt Credit Union

ccuwausau.com

HEADQUARTERS	110 McIndoe Street	715-842-5693
WAUSAU WEST	625 S. 24th Avenue	715-842-1309
WESTON	5906 Business Hwy 51	715-359-3080
MORTGAGE CENTER	Inside CCU Headquarters	715-843-4663

Download the NEW CCU app and re-enroll.