

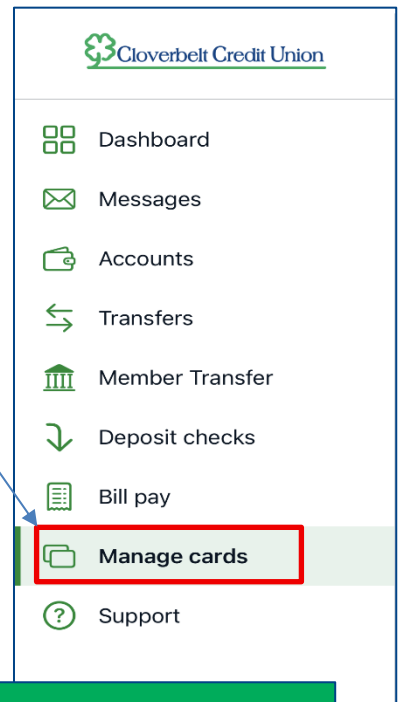
Manage Cards is a new feature in CCU's online/mobile banking platform that gives CCU debit card holders a smarter, easier way to manager your cards. Manage cards in fully integrated in online/mobile banking, no separate app to download.

Getting Started:

Log into your online banking via desktop or app. Click on the three lines to access the main menu:



Then, click on **Manage Cards**.



Note: If you had previously signed up and used CardValet, your debit cards will automatically transfer over to Manage Cards. If you are new user, follow the prompts to add your debit card(s).

My Cards Features:

Many features are accessed from the My Cards home screen:

- Turn your debit card on/off anytime, anywhere
- View recent transactions and enhanced transaction details
- Manage travel plans (if traveling outside of Wisconsin)
- Update alerts according to your preferences-Set spend limits
- Add your card to your digital wallet
- Review spend insights

Using Card ON/OFF:

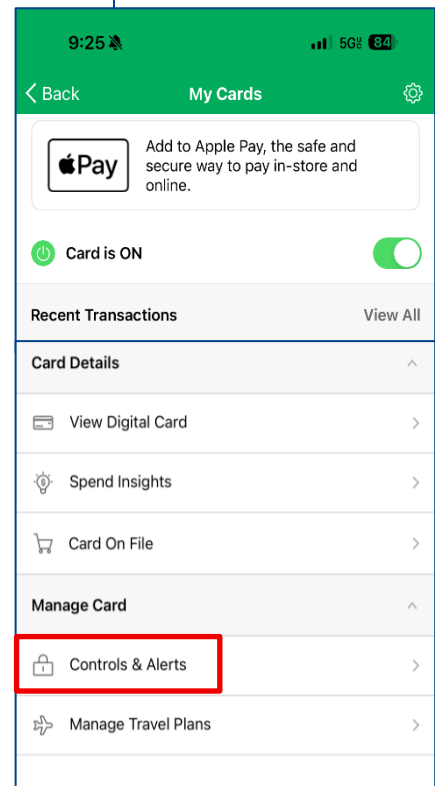
Turn your card ON/OFF by tapping/sliding **the button**, then confirming your selection.

- Turing your card OFF will block all card transactions, except for recurring payments, credits or deposits.
- **ON/OFF changes apply immediately.**

Card Alerts for transaction notifications:

The app defaults to sending alerts for all card transactions. But the alerts you receive can be customized. To edit alerts for certain transactions:

- Choose the card (if you have more than 1 debit card)
- Select **Controls & Alerts**.
- Select the **Alerts** tab then select (check) the **Alerts for selected card activities** option to set transaction alerts based on Locations, Merchant Types, Transactions Types or Spend Limits.

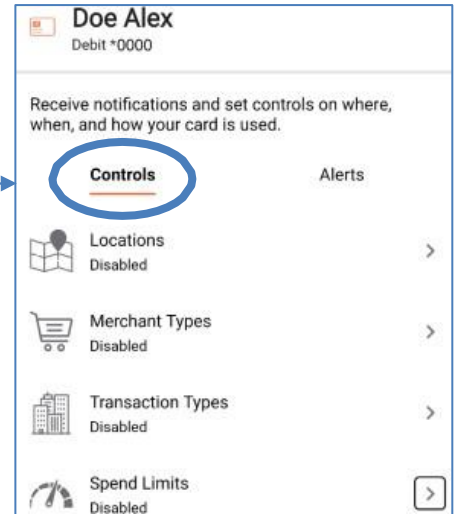


An alert is sent for all denied transactions regardless of your settings.

Card Controls for blocking transactions

In addition to receiving notifications when certain transactions are made, Manage Cards also allows users to block certain transactions from being made. To set transaction limits:

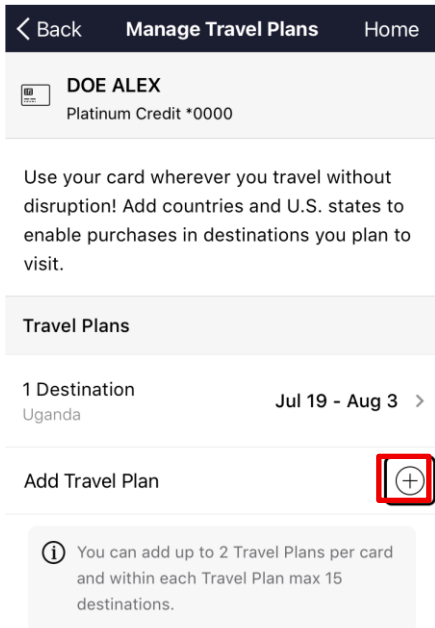
- Choose the card
- Select **Controls & Alerts**
- Select the **Controls** tab
- Tap the control to edit, then tap/slide the button to set the controls you want to enable.



Manage Travel Plans:

Manage Travel Plans allows debit card holders the flexibility to create a travel exemptions through the app without needing to visit or call CCU. The CCU debit card will not work outside of Wisconsin without adding a Travel Plan.

- Select **Manage Travel Plan**
- Then select **Add Travel Plan**
- Enter the travel destination details and dates.
- Click **Submit**.
- The added travel details are displayed on the Manage Travel Plans screen.



Note: You can add up to 2 travel plans per card and a maximum of 15 destinations (per travel plan) with a time limit of 15 days. If the time limit exceeds 15 days, the following message displays—*Your Travel Plan cannot exceed 15 days. Contact CCU if you are planning a longer travel period.*

Most international transactions attempted outside the United States are blocked by the credit union. Modifying the location controls will not enable these transactions. Contact the credit union if you need to use your card outside of the United States.

For any questions, please call us at 715-842-5693 or email us at membershipservices@ccuwausau.com.